

First-Time Background Removal Quickstart

A 5-minute visual guide for first-time users — what to upload, what to expect, what to download.

What you will need

- ✓ 1 image file (JPG, PNG, or WebP, up to 20 MB)
- ✓ A modern browser (Chrome, Safari, Edge — Firefox works but slower)
- ✓ No account creation, no install, no credit card
- ✓ ~30 seconds of your time per image

3-Step Walk-Through

Step 1 — Open the editor

Navigate to NoBG.app/edit. You will see a drop zone and a "Try Free" button. For first-time use, both work. The drop zone accepts drag-and-drop; the button opens a file picker.

Step 2 — Upload your image

Pick any JPG/PNG up to 20 MB. For people, photos with even lighting work best. For products, shoot against a contrasting background (not white — that confuses the AI).

Step 3 — Wait 2-5 seconds

The AI processes your image. For a 1200×674 JPG, expect ~3 seconds on a typical broadband connection. Heavier files or busier backgrounds can take 5-10 seconds.

Step 4 — Inspect the result

The result appears in the editor. The right sidebar shows transparency %, dominant colors (useful for design system matching), and the detected AI mode.

Step 5 — Download or adjust

Click Download for the transparent PNG. If the result has a halo or missing detail, switch to Original or Compare tab to inspect manually.

Common Errors & Fixes

"File too large" error

Compress with any free tool (tinypng.com, compressor.io), or resize to under 2000 px on the long edge first.

Background not fully removed

The AI missed the edge — this happens with low-contrast images. Try again on a higher-contrast source.

Subject cut off at the edge

Crop the original image with 10% padding around the subject, then re-upload.

Image stays on loading forever

The worker queue may be busy. Wait 60 seconds and refresh.

Output is black & transparent

Edge anti-aliasing looks odd on dark subjects — this is normal, not a bug.

Wrong subject detected

When two people or two products appear in the same photo, the AI picks the larger one. Crop to isolate first.

Halo of white pixels

Caused by light bleeding from the original background. Convert to a pre-processed matte for clean result.

Output looks pixelated

Your original was too small. Use at least 800 px on the long edge for cleanest output.

Pro tips for first-time use

- Save the original alongside the transparent PNG — you may need to re-export at a different size later.
- Avoid uploading screenshots of photos — keep the original camera JPG. Screenshots add compression artifacts that confuse the AI.
- For portrait / headshot use, choose a photo with even diffuse lighting (no harsh shadows on face).
- For product photos, the optimal angle for marketplaces is a slight 3/4 angle showing depth, not a flat front.
- If you process many of the same image type, save your settings (output format, naming) for repeat use.
- Batch processing kicks in only with consistent inputs — sort images by type before uploading.

[→ Try the NoBG editor free](#)

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